

**INSTRUCTIONS**

1. Call or Email our Sales Department for a **Return Authorization Number**. 949-829-5555 | sales@broadleyjames.com
2. Complete the form below, and sign the *Declaration of Decontamination*.
3. Fax or Email a copy to Sales, and include the original document in shipment. 949-829-5560 | sales@broadleyjames.com

**Please contact Sales for current prices. Sensor repairability / model compatibility to be determined upon factory inspection.**

**SHIPPING RECOMMENDATIONS**

**IMPORTANT REMINDER: Sensors insufficiently packed or received damaged are exempt from warranty claims and repairs. We strongly recommend:**

- ◆ Return sensors fully assembled with connector, dust cap, cathode, cartridge, sleeve, and rubber boot in place.
- ◆ Return each sensor in its original packaging (box with foam; one sensor per box) or bubble-wrap each sensor separately leaving no part exposed. Fill the shipping container with enough packing material to restrict movement while in transit.
- ◆ For these high value items, use commercial carriers (i.e. UPS, FedEx) whenever possible. Envelopes of any type are discouraged.



☹️ Ouch! These sensors are exposed and at risk.



😊 These sensors are well protected.



**REPAIR OPTIONS** \*Please contact Factory for Current Prices

- ◆ **SENSOR REBUILD** [ RB ] **Replace cathode, cartridge, seals, and connector (if needed).**  
PN: RS-1100  
Major repair. Includes cleaning, hand-polish, function test, QA Certificate, 1-yr warranty.
- ◆ **OXY II CONVERSION** [ CV ] **Sensor Rebuild - Converts 12mm OxyProbe<sup>®</sup> to like-model OxyProbe<sup>®</sup> II design.**  
PN: RS-2200  
Major repair. Includes cleaning, hand-polish, function test, QA Certificate, 1-yr warranty.  
Available for BJC 12mm OxyProbe<sup>®</sup> sensors with 4-pin (D9) or *angled* Variopin (VP) connector.
- ◆ **REMEMBRANE & TEST** [ RM ] **Replace cartridge and seals; function test.**  
PN: RS-1000  
Minor repair. Additional parts/repairs extra. *Does not* include QAC or warranty extension.

**EVALUATION OPTIONS**

- ◆ **WARRANTY EVAL** [ EV ] **Inspect and repair/replace pursuant to applicable warranty. See Warranty for details.**  
Provide SN in advance to verify warranty status and supply *Malfunction Details* for each sensor.
- ◆ **NON-WTY EVAL** [ EV ] **Inspect and test as-found. For informational or troubleshooting purposes.**  
PN: AM-1200  
Prepayment of min. 1-hour labor per item required. Test performed on functional items only.

"Membrane" and "Evaluation" options do not guarantee sensor performance; additional repairs may be necessary. All services performed by factory trained technicians in accordance with applicable Broadley-James policies and procedures. Prices exclude applicable taxes, shipping charges, etc., and are subject to change.



Manufacturers of Sensors, Bioreactors, and Process Control Automation

# RETURNED GOODS

## DO SENSORS

Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Contact \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email \_\_\_\_\_

Return Authorization Number \_\_\_\_\_  
 Purchase Order Number \_\_\_\_\_  
  
**Ship Prepaid to:** **Broadley-James Corp.**  
**19 Thomas, Irvine CA 92618 USA**  
**Attn: [ RA Number ]**  
 Date Received [ BJC ] \_\_\_\_\_  
 Sales Order Number [ BJC ] \_\_\_\_\_

Please list all **Serial Numbers** and check the **requested option** for each item. We'll fill in the rest of the sensor details and return a copy of the completed form for your record. If returning more than 15 sensors, please use the extra worksheet provided on the next page.

*Courtesy Reminder: Some customer-applied markings or labels may be lost during the cleaning and/or polishing process. Feel free to note such considerations below, so that we may accommodate your needs as much as possible. Thank you!*

Serial Number	RB	CV	RM	EV	Part Number or Description	DOM	DLR
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15							

[ Date of Mfr ] [ Last Rebuild ]

Customer Instructions ♦ **Malfunction Details** (Warranty Evaluations) ♦ Factory Notes

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

### DECLARATION OF DECONTAMINATION **\*\*Required\*\***

The undersigned declares that all items have been adequately cleaned and/or decontaminated pursuant to applicable health and safety regulations. No chemical, biological, or other risk remains which would endanger exposed persons.

Authorized Signature	Printed Name	Title	Date

< Continued from previous page >

Company: \_\_\_\_\_

Return Authorization No.: \_\_\_\_\_

Serial Number	RB	CV	RM	EV	Part Number or Description	DOM	DLR
16							
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40							

[ Date of Mfr ] [ Last Rebuild ]

Customer Instructions ♦ **Malfunction Details** (Warranty Evaluations) ♦ Factory Notes

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**Thank you for your business! Feel free to contact us anytime we can be of assistance.**

**- Broadley-James Sales and Customer Service Team -**